

Expanded Support Capabilities:

Reliable, Rapid, Remote Service Response

*Expertise available to help
optimize your systems and
enhance patient care.*



Konica Minolta has intensified the strength of our support centers to include the experience of our Field Service Engineers and Clinical Applications Specialists. In addition to traditional on site services, during times of limited travel and for easy access to our customers facilities, we have made the following additions:

- Offering enhanced remote and video augmented technologies to provide installation services and product education needed to maintain equipment, streamline productivity and increase the level of patient care while protecting healthcare professionals.
- Offering excellent product support and education through distance learning sessions, webinars and online Radiologist and Clinician trainings in exchange for onsite visits. Our skilled Applications Specialists are also available to assist with system configuration support, image quality updates or just refreshing use of operations to ensure your staff can meet the challenges of today's healthcare environment.
- Our Support Centers have doubled their capacity while utilizing leaders in third-party remote access, such as TeamViewer and SecureLink. We will explore options for appropriate site personnel and mobile device applications necessary to complete the task at hand no matter how big or small.



Power up your team with Konica Minolta expertise. Together with your facility's Biomedical Engineer, PACS Administrator, Clinical or IT Personnel, our trained experts will deliver a dependable, worry-free support plan so you can focus on what matters most, patients and staff safety.

We're here, we're ready, and we will do anything to support you!

Call us today at 1-800-945-0456 or 1-800-366-5343.